

Watch Service Repair Fees

Category			Band					Bezel Only	Case Center	Module	
			Resin	Cloth	Carbon Fiber	Metal or Composite	Titanium				Leather
G-SHOCK	Gravity Master	GPW-1000	\$ 120		\$ 180	\$ 180			\$ 250	\$ 320	
		GPW-2000	\$ 120		\$ 180	\$ 180			\$ 290	\$ 320	
		GA-1000/1100 / GR-B	\$ 70			\$ 150			\$ 120	\$ 130	
		GW-A***	\$ 90			\$ 180			\$ 150	\$ 150	
		GWR-B*** (CCG)			\$ 180			\$ 160	\$ 350	\$ 320	
	Gulf Master	GWN-Q1000	\$ 120		\$ 180	\$ 180		\$ 150	\$ 290	\$ 290	
		GWN-1000, GN-1000, GG-B100	\$ 90			\$ 180		\$ 80	\$ 160	\$ 200	
	Mud Master	GG / GSG -1XXX , GG-B1000* , GWG-10**	\$100 / \$120*		\$ 180			\$ 250	\$200 / \$250 / \$320		
	ISO DIVER (Frogman)	GW-F-A/D1000	\$ 150		\$ 180			\$ 90	\$ 350	\$ 450	
	Professional	GW-9400 Series	\$ 90		\$ 120			\$ 80	\$ 120	\$ 120	
	Professional	GPR-B1000			\$ 180			\$ 180	\$ 400	\$ 450	
	Standard Digital (XL)	GD-X / GX /GWX-56 /GW-B56**	\$ 68					\$ 60	\$ 100	\$ 100	
	Standard Digital	G-***, DW-***, GD-***, G-9***	\$ 50	\$ 55				\$ 55	\$ 40	\$ 85	\$ 85
	Standard Analog-Digital	GA-100-800, G-9***, AW-590/1, GAS	\$ 50	\$ 55				\$ 55	\$ 40	\$ 85	\$ 85
	GMW Series (Metal)	GMW-B****	\$ 135			\$ 320		\$ 200	\$ 350	\$ 300	
	GM Series (With Metal Bezel Type)	GM-5XXX	\$ 85					\$ 85	\$ 120	\$ 100	
	Carbon Core Guard	GA-2XXX	\$ 75					\$ 65	\$ 100	\$ 110	
	G' MIX / G-Squad	GBA-400 GBD-100 - 800	\$ 50					\$ 40	\$ 85	\$ 90	
	G-Squad Premium	GBD-H1000	\$ 85					\$ 85	\$ 150	\$ 150	
G-GLIDE	GAX-***,GBX-*** GLX-***, GLS-***	\$ 50					\$40 - \$60	\$ 90	\$ 90		
G-Steel	GST-S*** , GST-W***,	\$ 65			\$ 135		\$ 80	\$ 80	\$ 160	\$ 160	
G-Steel -BT Chrono	GST-B*** X / XA	\$ 85			\$ 220		\$ 80	\$ 100	\$ 220	\$ 220	
MR-G	MRG-G1000 & MRG-B1000	\$ 220				\$ 950		\$ 950	\$ 950		
	MRG-G1000 HT & MRG-G2000	\$ 220				\$ 2,500		\$ 2,800	\$ 3,000		
	Other models (e.g. MRG-1xxx)				\$ 180			NLA	NLA		
MTG	MTG-B1000 / G1000	\$ 180			\$ 290			\$ 300	\$ 350		
	MTG-S1000	\$ 180			\$ 250			\$ 280	\$ 320		
Oceanus	OCW-G1000, -G1100					\$ 980		\$ 650	\$ 850		
	Other models				\$ 290	\$ 400		\$ 350	\$ 350		
Protrek	PRG-XXX / Titanium / PRT-BXX	\$ 85	\$ 90		\$ 100	\$ 175		100 / 150	\$ 100		
	PRW- XXXX / Titanium	\$ 85	\$ 90	\$ 135	\$ 150	\$ 225		150 / 190	\$ 250		
	PRX-7000, 8000 / Titanium	\$ 95	\$ 100	\$ 135	\$ 180	\$ 450		300 / 350	pp		
Edifice	ECB/ EFX/ EQB/ EQS/ EQW/ RBK	\$ 85			\$ 150	\$ 150	\$ 80	\$ 135	\$ 160		
	Other models	\$ 60			\$ 75		\$ 60	\$ 80	\$ 90		
Baby G (Standard)	ALL models	\$ 40	\$ 45				\$ 35	\$ 75	\$ 75		
Baby G (MSG Series)		\$ 48	\$ 48		\$ 95			\$ 95	\$ 95		
Sheen	SHB-***				\$ 150		\$ 80	\$ 150	\$ 150		
	Other models				\$ 75		\$ 50	\$ 90	\$ 90		
Smart Watch	WSD-F10/20	\$ 85							\$ 380		
	WSD-F21/30	\$ 85							\$ 480		
General Model	ALL models except SGW	20 / 40			\$ 30		\$ 30		\$ 40		

Other Accessories

Description	Per Unit
Back Cover Screw/Band Screw/Spring Rod	\$ 15
Band Resin Loop (Generic) Black color only	\$ 15
Band Link Connector/Extension (Stainless Steel Type)	\$ 15
Band Buckle (Stainless Steel Type)	\$ 40
End Link per unit (e.g Protrek)	\$ 20
Front Case Decoractive Screw Standard Model (Set)	\$ 40
Module Sensor (Twin/Triple)	\$ 90
Module Sensor (Quad)	\$ 180

Other Charges

Description	Per Unit
Water Proofing Test (With O Ring Change)	\$ 25
Charging Battery Only (General Checking)	\$ 30
General Checking (No parts replacement)	\$ 20
Clear moist on watch/Analog Hand Fixing	\$ 45
Watch Authentication Services (Model Dependant)	\$40 -\$80
Non Refundable Cancellation Fees 30% of repair cost applicable	-

Note:

- * Other parts (**Back Cover/Crown/Glass**) repair charges not stated to be quoted separately. Else pls quote customer based on the range given.
- * Parts pricing are based on best estimation and subjected to periodic review.
- * Spare parts are solely use for repair purposes and **NOT** for individual sales.
- * Prices stated are included of Labor and GST.
- * Watch Battery Replacement Fees effective as of Sep 2020

Normal Battery Replacement Fees		Tough Solar Battery other than watches specify in Annex B
Non WR	\$ 22.00	\$ 55.00
WR		
WR5		
WR10	\$ 32.00	
WR20		

Note:

- * Normal Battery - CR/SR
- * Rechargeable - CLB/CTL/ML/MT
- * WR - Water Resistant
- * Watch Water Resistant cannot be guaranteed indefinitely due to normal wear and tear.
- * Ageing of the seals/case/backcover/bezel/button/O rings as a result of temperature fluctuations, impacts or chemical (body lotion, perfume, etc.) can impair the watch's water-resistance.
- * Only watches marked with the words "**Divers watch 200M**" can be worn during scuba diving.
- * Operating of buttons/crown **is not permitted** in or under water/wet condition. (Except for Diver Watch 200)
- * Avoid wearing watches while bathing or exposing to hot water/chemical/detergent that may reduce water resistance.
- * To maintain water resistance, customers are advice to have watch gaskets replaced periodically. (Once every 2-3 years).
- * Please contact CS at 6480 7189 for all other repair related charges.

Other Watche Battery Replacement Fees (Annex B)	
GPR-B1000 (CLB2032)	\$ 140.00
GPW/OCW/GWNQ/M TG/MRG/GWG	\$ 99.00
All Frogman Series	\$ 83.00
GWN/GWA	\$ 75.00
WSD-FXX	\$ 180.00

Other Misc Fees	
+1 Batt	\$ 10.00
+2 Batt	\$ 20.00
+3 Batt	\$ 25.00
WR Test Only	\$ 25.00
Charging Only	\$ 30.00

Last updated 11/09/20

Effective: 14/09/20